Amendments to the Specification:

Please amend the paragraph at page 1, lines 6-8, as follows:

The present invention relates to a method, system and computer program product <u>for</u> coping with a change in hardware utilizing remote maintenance management.

Please amend the paragraph at page 3, lines 4-11, as follows:

According to an aspect of the present invention, a method ~~coping~~ <u>for managing</u> a change in hardware accesses a product of a user through a network and acquires information on the product of the user, acquires information on a part to be changed, and generates information on a product that requires change of a part from the information on the product of the user and information on the part to be changed.

Please amend the paragraph at page 3, line 27 to page 4,
line 1, as follows:

FIG. 4 is a flowchart showing an operation of coping
<u>with</u> a change in hardware in a second embodiment.

Please amend the paragraph at page 5, lines 7-15 as follows:

FIG. 3 is a flowchart showing an operation of ~~coping~~
<u>managing</u> a change in hardware in the first embodiment. It is
premised that the product of the user incorporates a
communication device such as a modem, and is connected to
the server 11 of the maintenance center via the network 13,
such as the Internet or a private line.

Please amend the paragraph at page 8, lines 16-23, as follows:

This embodiment is a modification of the first embodiment. FIG. 4 is a flowchart showing an operation of ~~coping~~ managing a change in hardware of this embodiment. The same symbols as those used in FIG. 3 are assigned to the portions in common with the first embodiment. Detailed descriptions of the step S11 to the step S13, which are in common with the first embodiment, will be omitted.